

VUMA ADCO

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VUMA-network licensing

# VUMA-network licensing

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Software for the ventilation of underground atmospheres

VUMA ADCO

# VUMA-network licensing 2019

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Revision: 17 April 2019

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## Copyright notice

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# Introduction

This help file aims to assist you in registering a new **VUMA-network license** on your computer.

The **VUMA-suite** of software packages uses licenses to manage access to the software, updates for new versions, specialized features, maintenance and support. In order to use the software, you will need a valid license. You can register for a license, free of charge, by registering your user information.

The **VUMA-network** software has two main license models:

- Standard user licenses  
This license model is used for single users that only need to activate a license on a single computer. This is the license type that 99% of users will use. This license model requires that a user register during the initial license activation process. After the user registration process has been completed a license key will be emailed to the registered email address. You can then use this license key to activate your copy of the software.
- Bulk / Educational licenses  
This license model is used for large entities that need to register many licenses on different computers. These license keys are sent out before the license activation process occurs on your computer.

Understanding the different license models is important before you can start the license activation process. If you have not received a license key before starting the licensing process, please **DO NOT** select the 'Bulk' license option.

# Getting started

## *First time setup*

VUMA-network software can be downloaded from our website at [www.vuma3d.com](http://www.vuma3d.com). The first time you run your newly installed **VUMA-network** software, you will go through the ‘First time setup’ process. This process is a series of steps that will help you, setup your software and activate your license.

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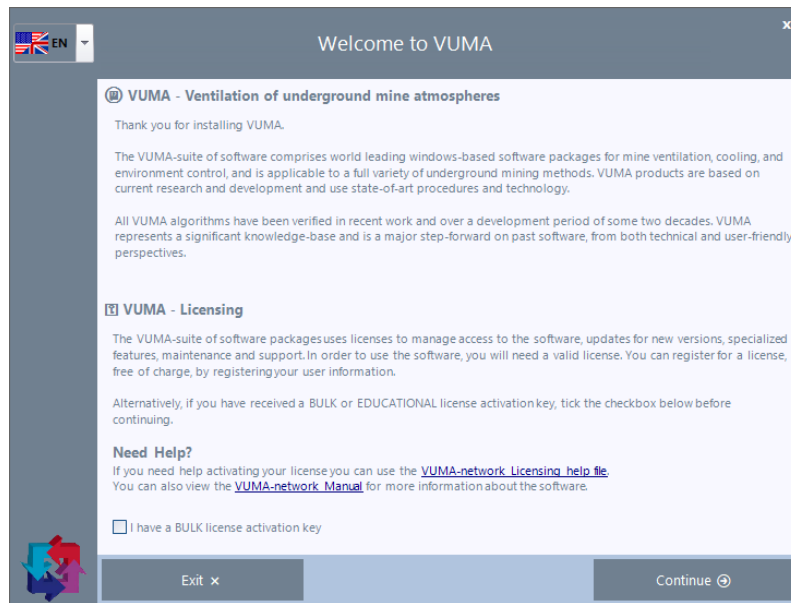
IF YOU ARE  
UNSURE IF YOU  
NEED TO  
CHECK THE  
‘BULK’  
LICENSE BOX,  
THEN IT IS  
SAFER TO  
CONTINUE  
WITHOUT  
CHECKING THE  
BOX.

---

## Welcome to VUMA

The first screen you will see is the ‘Welcome to VUMA’ screen. This screen contains general information about the software and licensing. You can select your preferred language in the top left corner.

- If you are a user that only requires a **Single user license** for your computer click ‘Continue’ to proceed to the next step.
- If you have already received an activation key for a **Bulk / Educational license**, click on the ‘I have a Bulk license activation key’ box at the bottom of the screen and then click on ‘Continue’ to proceed to the next step.



---

THE HELP FILE  
WILL SPLIT  
SINGLE USER  
AND BULK  
LICENSING  
INTO  
DIFFERENT  
SECTIONS.

---

# Single user licensing

The single user license process will guide you through a couple of steps that will assist you in activating your new VUMA license. The first step is a questionnaire where we can get feedback on how you use the software so that we may improve your experience in the future.

## 1. Questionnaire

In this step we ask you to answer three questions. You can skip this step by clicking on the ‘Skip’ button on the bottom left of the screen.

Please consider completing this form as accurately as possible. We can use this information to help shape your future VUMA experience closer to your duties and requirements.

The screenshot shows a questionnaire interface with a dark blue header and a light blue background. The header text reads: "To get things started we would like to learn more about you and how you plan to use this software:". The questionnaire is divided into three sections:

- Section 1:** "Please select what type of user you are:" with radio buttons for "Mine employee", "Student", "Consultant", and "N/A" (which is selected).
- Section 2:** "Please select which primary resource type you work with:" with radio buttons for "Precious metals", "Base metals", "Coal", "Potash", "Other", and "N/A" (which is selected).
- Section 3:** "What is your spoken language:" with a "Select language" dropdown menu showing "English" and a radio button for "N/A" (which is selected).

At the bottom left, there is a "Skip x" button. At the bottom right, there is a "Continue" button with a right-pointing arrow. A small logo with three interlocking puzzle pieces is located in the bottom left corner of the form area.

Once you have completed the questions, click ‘Continue’ to proceed to the next step.



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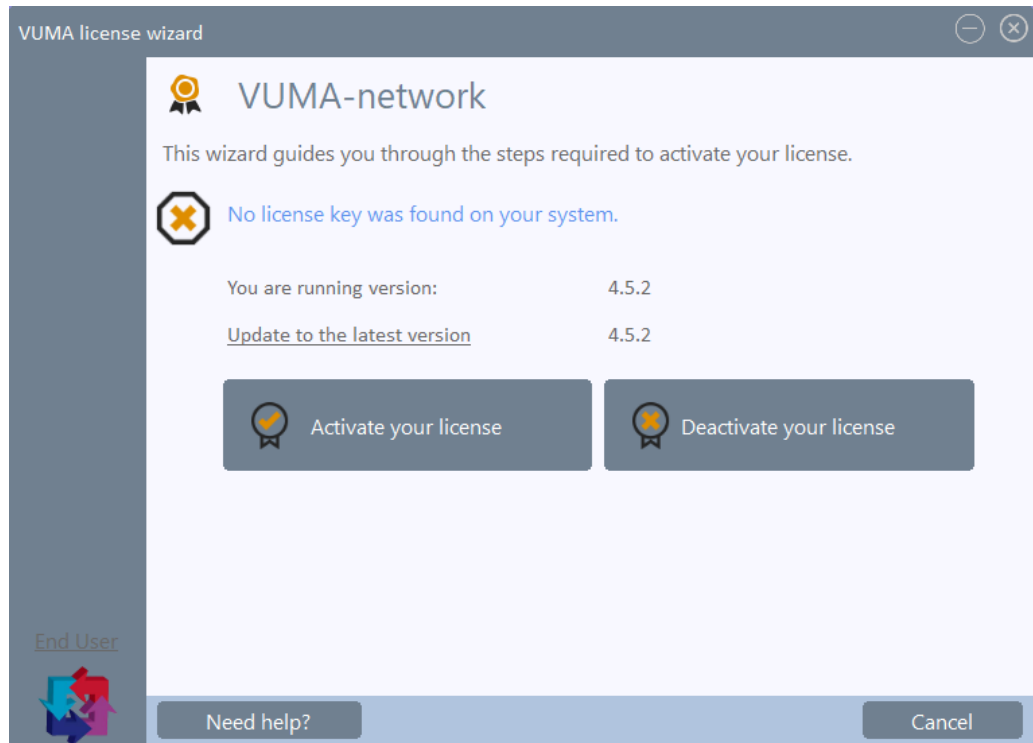
**T H E   L I C E N S E  
W I Z A R D   W I L L  
H E L P   Y O U   T O  
R E G I S T E R  
Y O U R   L I C E N S E  
I N   A   C O U P L E  
O F   E A S Y  
S T E P S .**

---

## 2. License wizard setup

In this step we will walk you through the licensing wizard process.

### 2.1. Activate your license



To activate a new license, click on ‘[Activate your license](#)’ to move to the next step.

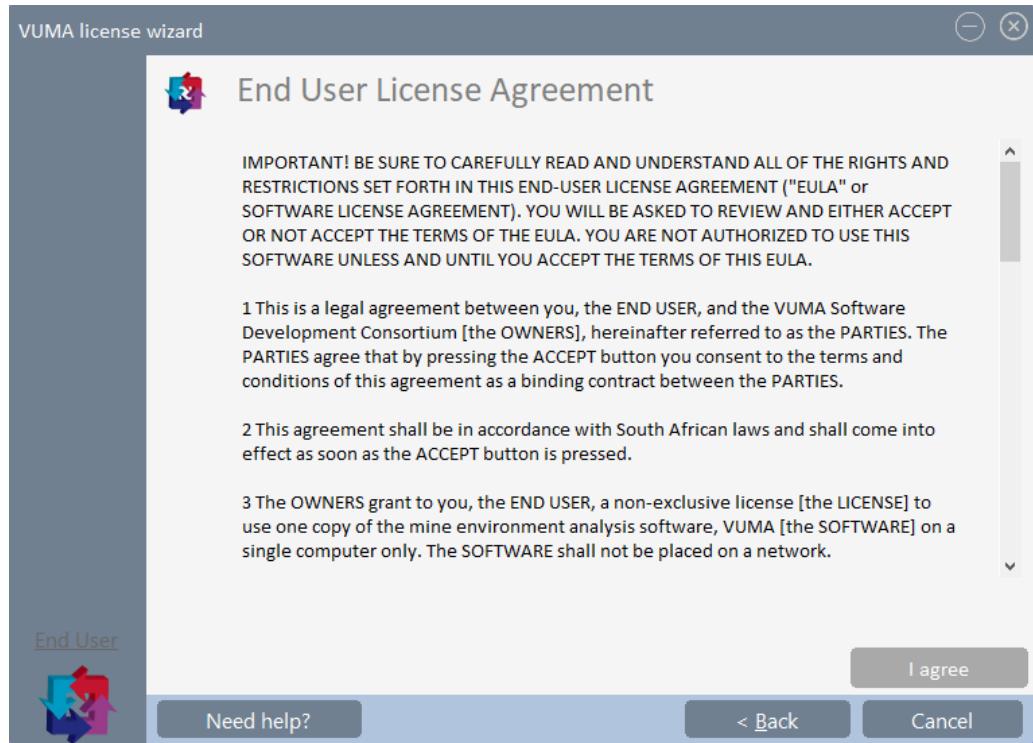
**Note:**

‘[Deactivate](#)’ your license allows you to deactivate a license on this computer so that you can transfer that same license key onto a different computer.

‘[Need help?](#)’ will open the document you are currently reading.

‘[End User](#)’ will open the EULA (End User License Agreement) document.

## 2.2. End User License Agreement



To use the VUMA software, you will need to agree to the EULA specified in this step. Please take the time to read through the agreement and click on 'I agree' to continue to the next step. Alternatively, you can click 'Cancel' if you do not agree and you may proceed with uninstalling the VUMA software from your computer.

**Note:**

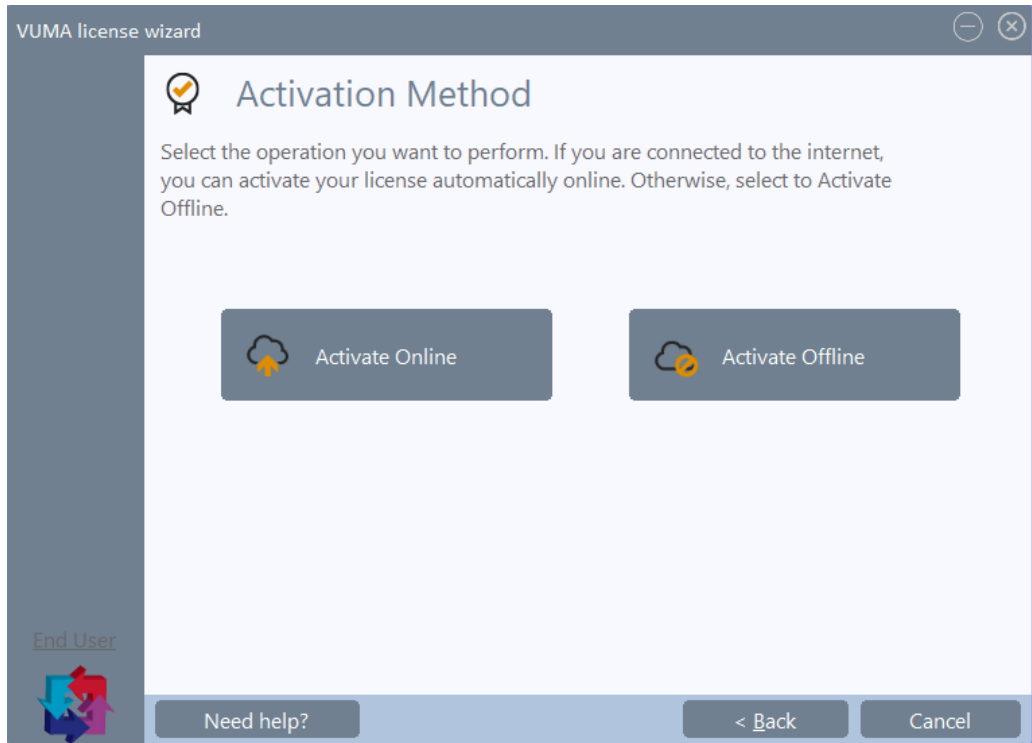
You can find the uninstaller in your VUMA-network folder on the start menu.

---

THE HELP FILE  
WILL SPLIT  
ONLINE AND  
OFFLINE  
ACTIVATION  
IN TWO  
SEPARATE  
SECTIONS.

---

## 2.3. Activation method



Here you can select which method you want to use to activate your license. If you have an internet connection, please click ‘[Activate Online](#)’ and follow the ‘[Activate license online](#)’ guide.

Alternatively click ‘[Activate Offline](#)’ and follow the ‘[Activate license offline](#)’ guide.

**Note:**

Activating offline needs you to have internet access on a different device, like your cell phone or another computer. If you need assistance, contact your IT support.

---

**O N L I N E  
A C T I V A T I O N  
R E Q U I R E S   A N  
I N T E R N E T  
C O N N E C T I O N .  
P L E A S E  
C O N T A C T  
Y O U R   I T  
S U P P O R T   F O R  
A S S I S T A N C E .**

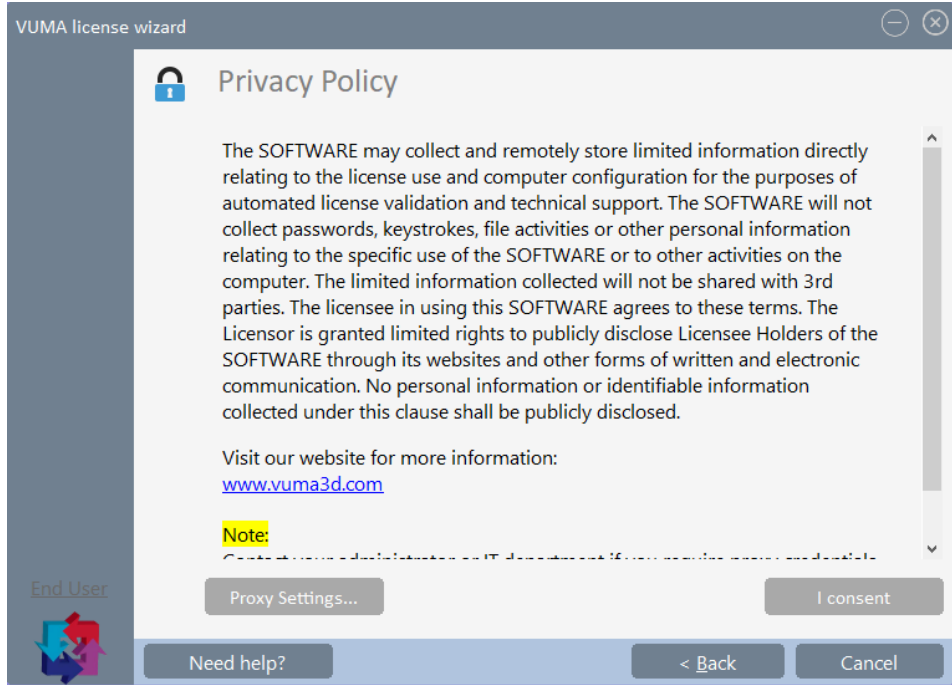
---

## 2.4. Activate license online

In this step you will follow the online license activation process.

### 2.4.1. Privacy policy

The first screen will show you the software privacy policy.



In this step the license wizard will attempt to connect to the internet. If your organization requires you to enter proxy settings to connect to the internet, you can click on ‘[Proxy Settings...](#)’ to set it up.

**Note:**  
If you need assistance with the proxy settings, contact your IT support.

Please take the time to read through the privacy policy and click on ‘[I consent](#)’ to continue to the next step. Alternatively, you can click ‘[Cancel](#)’ if you do not consent and you may proceed with uninstalling the VUMA software from your computer.

**Note:**  
You can find the uninstaller in your VUMA-network folder on the start menu.

---

**DOUBLE CHECK  
YOUR EMAIL  
ADDRESS  
BEFORE  
REGISTERING,  
TO ENSURE IT  
IS CORRECT.**

---

## 2.4.2. User registration

In this step you will register your user information in order to receive a license key.

The screenshot shows a window titled "VUMA license wizard" with a "User Registration" sub-header. Below the header, it says "Enter your contact information below to register your license." There are five input fields: "Full Name:" with a placeholder "[Your name]", "Email:" with a placeholder "[Your email address]" and a red error icon, "Company:" with a placeholder "[Your company's name]", "Phone:" which is empty, and "Country:" with a dropdown menu currently showing "South Africa". A "Register" button is located below the fields. At the bottom left, there is a small "End User" icon. At the bottom right, there are three buttons: "Need help?", "< Back", and "Cancel".

Please enter the following information:

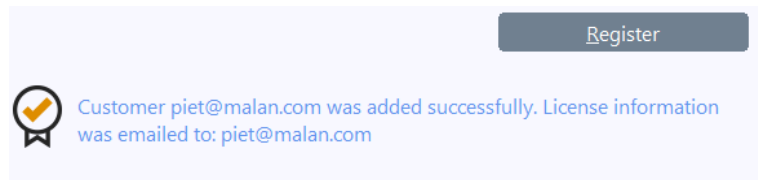
- Full Name:
- Email:
- Company:
- Phone:
- Country:

Enter your full name.  
Enter your email address.  
Enter you company name.

This option is not required, but it could help us to contact you when you request support on the product.  
Select your country.

**NOTE:**  
If you cannot click on country to display the list, use the 'Tab' key on your keyboard to navigate to the country input and then use the arrow keys to select your country.

Once completed, click 'Register'. The software will then load your user information onto our licensing system. You will then get a notification that the activation code has been emailed to you.



Click 'Next' to proceed to the next step.

**Note:**

The 'Cancel' button at the bottom right will change to a 'Next' button upon successful registration. If you get stuck, contact us at [info@vuma3d.com](mailto:info@vuma3d.com).

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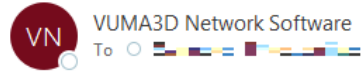
**YOU DO NOT  
NEED TO  
PROVIDE A  
PHONE  
NUMBER. BUT  
IT WILL  
ASSIST US IN  
SUPPORTING  
YOU IN THE  
FUTURE.**

---

### 24.3. Activation key email

After successfully registering your user information, you will receive an email with your activation code.

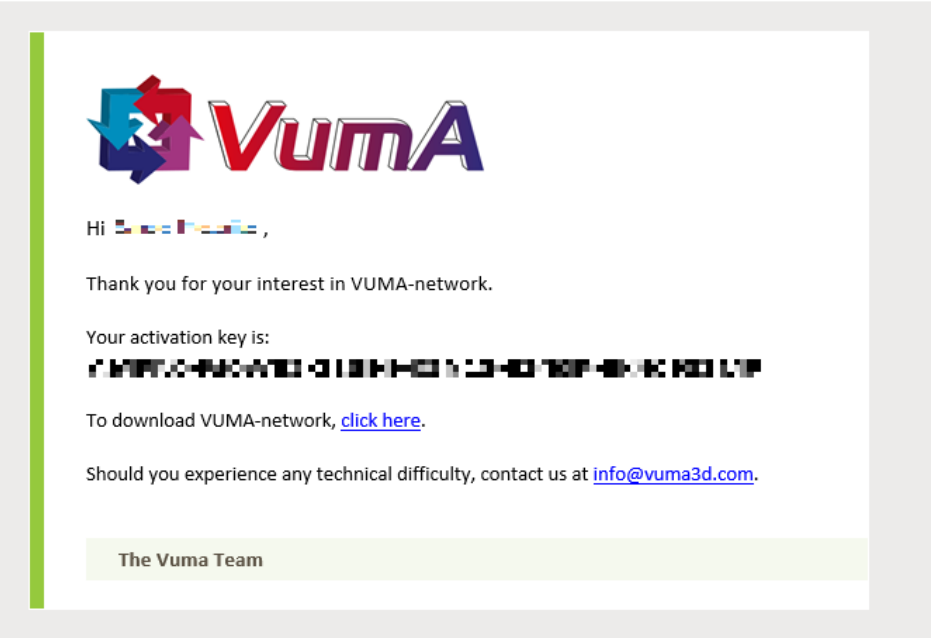
#### VUMA-network Activation Key



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**T H I S   E X A M P L E  
E M A I L   H A S  
T H E   U S E R  
I N F O R M A T I O N  
B L U R R E D   O U T .  
Y O U R   E M A I L  
W I L L   C O N T A I N  
V A L I D  
I N F O R M A T I O N .**

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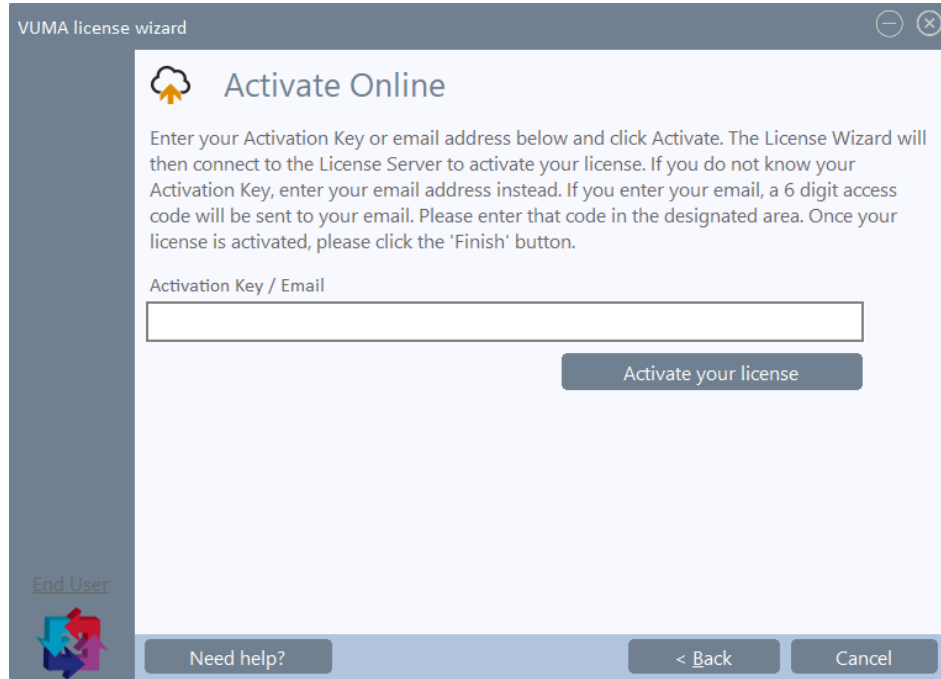
Copy the activation key (number and letters in bold) to your clipboard. You can do this by highlighting the activation key, then right click and click on 'Copy'. You can also use the windows 'ctrl + c' shortcut.

**Note:**

If you receive the email on a different computer, write the code down on a piece of paper, making sure to double check that it was written down correctly.

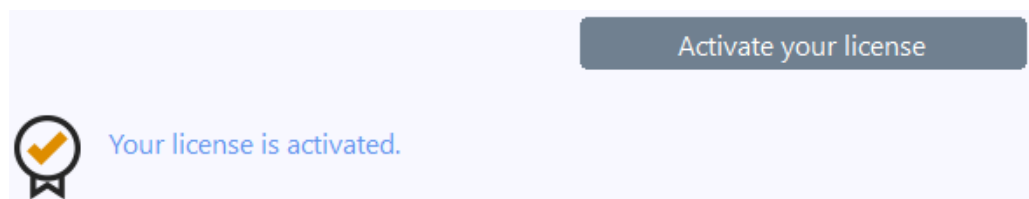
## 2.4.4. Activate your license key

Now that you have your activation key, we can activate your license in the software.



Paste or type the activation key from the email into the 'Activation Key / Email' box. You will see a message saying that this key needs to be activated.

Click 'Activate your license'. After a moment, you will see a new message notifying you that your license is now active.



Click on 'Finish' to close the wizard and load into VUMA-network.

**Note:**

The 'Cancel' button at the bottom right will change to a 'Finish' button upon successful license activation. If you get stuck, contact us at [info@vuma3d.com](mailto:info@vuma3d.com).

---

**ONCE  
ACTIVATION IS  
COMPLETED,  
YOU WILL BE  
ABLE TO USE  
THE VUMA  
SOFTWARE.**

---

---

**Y O U   W I L L  
 N E E D   T O  
 C O N T A C T   U S  
 W I T H   A N  
 ‘ O F F L I N E  
 L I C E N S E  
 R E Q U E S T ’ .**

**W E   W I L L   T H E N  
 S E N D   T H E  
 A C T I V A T I O N  
 K E Y   T O   Y O U  
 V I A   E M A I L .**

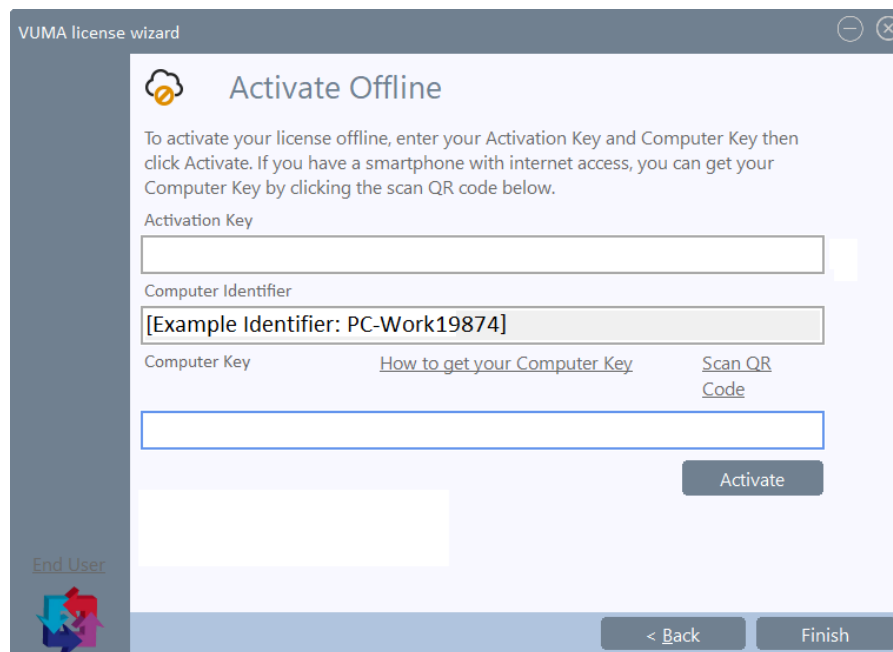
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## 2.5. Activate license offline

In this step you will follow the offline license activation process.

### 2.5.1. Activation key & Computer key

When activating offline, you will need to have requested and received an activation key from the VUMA team already. You will use a combination of your ‘[Activation key](#)’ and ‘[Computer identifier](#)’ (displayed on the screen) to generate a ‘[Computer key](#)’. The Computer key will allow you to register the license on your offline computer.



Copy/paste or type the activation key in your possession, into the ‘[Activation Key](#)’ text box.

You will notice your ‘[Computer Identifier](#)’ is already completed. You will need this information in order to generate a Computer key.

You have 2 options to activate a license offline:

- You can use your phone and a barcode scanning application to scan a barcode.
- You can use the Self-help licensing customer website to activate the license on a different computer that has internet access.

**Note:**

Contact your IT support for assistance in this process.



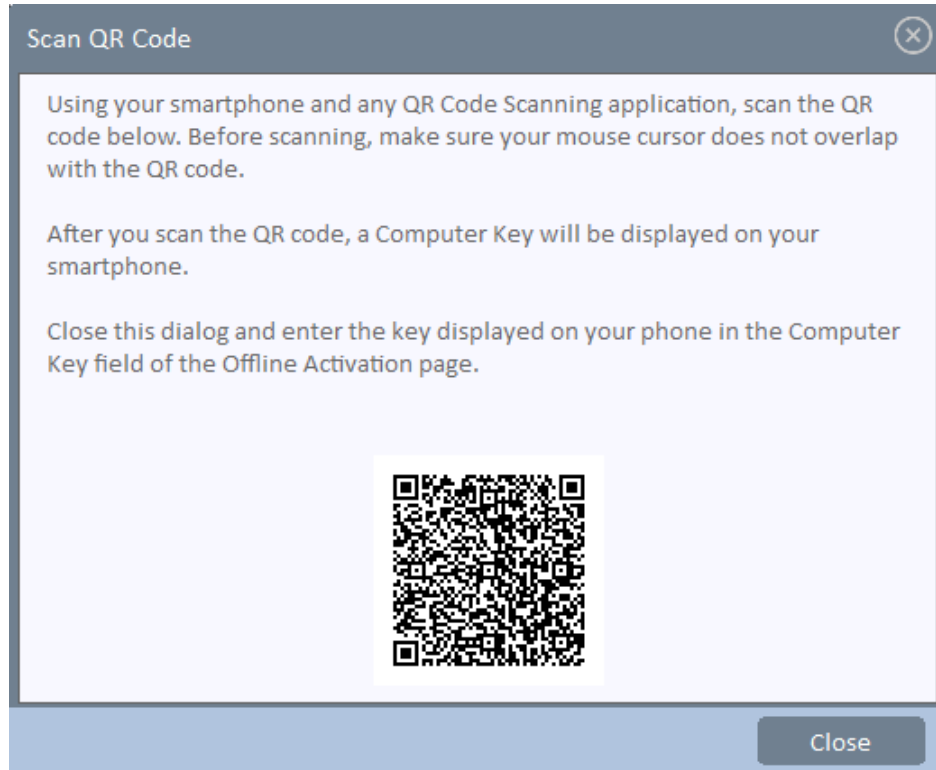
---

**T H I S   S T E P   I S  
T H E   E A S I E S T  
O F   T H E   T W O  
O F F L I N E  
A C T I V A T I O N  
M O D E S   T O  
C O M P L E T E .**

---

### 2.5.1.1. Scan QR code

In this step, you will use a **smart cell phone** with a QR code scanning application, to generate your 'Computer key'. Click on the 'Scan QR Code' link on screen.

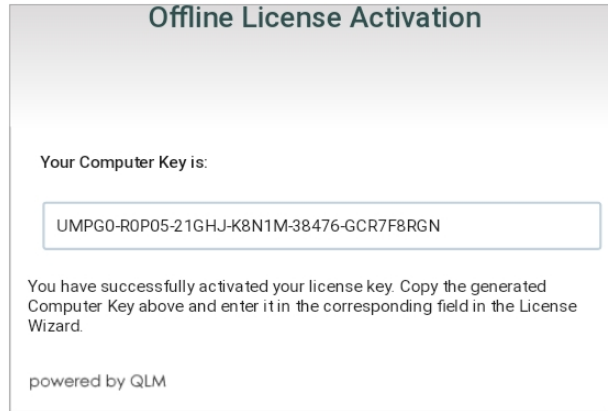


On your **smart cell phone**. Open your QR scanner application and scan the QR code. Your phone will ask if you want to open a website. Select 'Yes' or 'Open', whichever may apply to open the website on your phone. It will open the **Vuma Customer Self-help website** on your phone's browser.

**Note:**

You can download a QR scanning application from either the Google play store or the Apple store. You can uninstall the application again after this process.

The [Vuma Customer Self-help website](#) will open and display your ‘Computer key’.

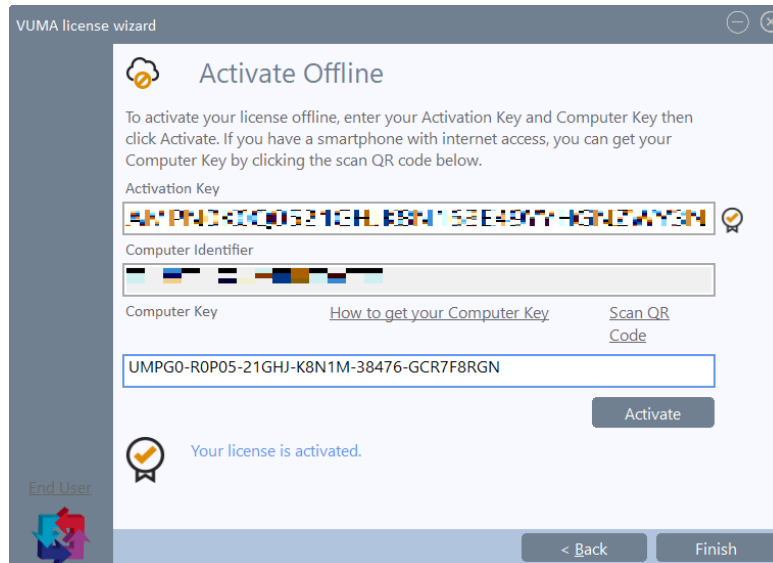


Now that you have your [computer key](#), read the computer key off the screen of your phone and type it into the ‘Computer Key’ input box in the [Vuma license wizard](#) on your computer.

---

**T H I S   E X A M P L E  
H A S  
I N F O R M A T I O N  
B L U R R E D   O U T .  
Y O U R   S C R E E N  
W I L L   C O N T A I N  
V A L I D  
I N F O R M A T I O N .**

---



Double check your input, then click ‘[Activate](#)’ to activate your license.

Click on ‘[Finish](#)’ to close the wizard and load into VUMA-network.

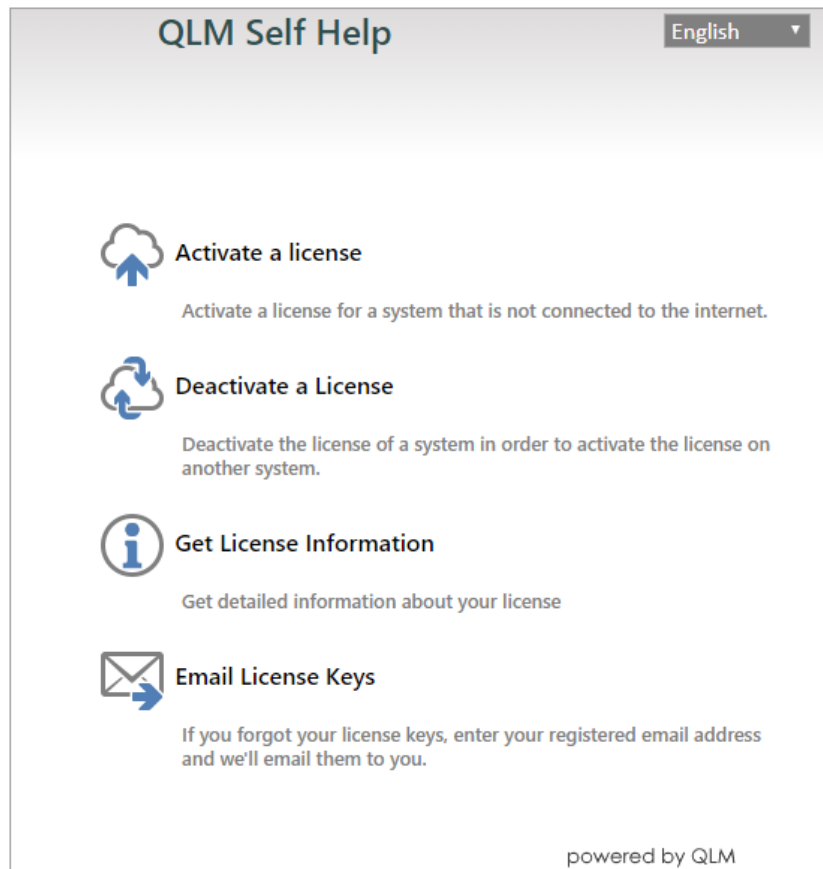
**Note:**

The ‘[Cancel](#)’ button at the bottom right will change to a ‘[Finish](#)’ button upon successful license activation. If you get stuck, contact us at [info@vuma3d.com](mailto:info@vuma3d.com).

### 2.5.1.2. Get Computer key online

In this step, you will use a different computer, to generate your ‘Computer key’. Click on the ‘How to get your Computer Key’ link on screen or type in the website URL on the computer with internet access or follow the link below.

VUMA Customer site website: <http://www.vuma3d.com:81/qlmCustomerSite/>



This [Vuma Customer Self-help website](#) will allow you to activate your license and generate a computer key.

Click ‘[Activate a license](#)’, to go to the next page.

Offline License Activation

Enter your Activation Key and Computer ID

Activation Key

VUMA-network 4.5

Computer ID

Computer Key

Generate a license file

Activate

powered by QLM

On this webpage you need to enter your details:

- Enter your activation key, in the ‘**Activation Key**’ input box.
- Select your product version (only look at first 2 numbers):
  - Vuma software version 4.4.3.0 = Vuma-network 4.4
  - Vuma software version 4.5.2.0 = Vuma-network 4.5
- Enter your Computer Identifier (found on your license wizard screen) in the ‘**Computer ID**’ input box.

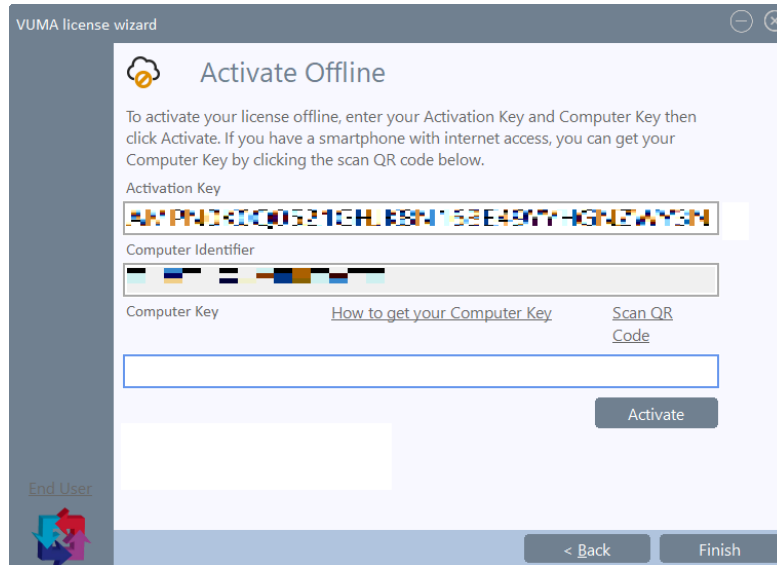
Click ‘**Activate**’ and it will generate a ‘**Computer Key**’.

**Note:**

It might be easier to take a photo of this website screen so that you can review the information easier when you type it in, in the license wizard screen. If you get stuck, contact us at [info@vuma3d.com](mailto:info@vuma3d.com).

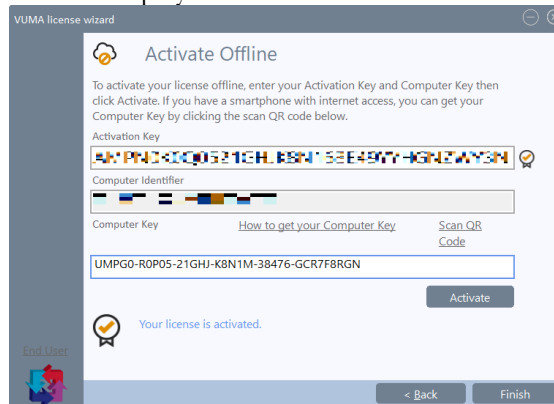
Go back to your [Vuma license wizard](#).

**T H I S   E X A M P L E  
H A S  
I N F O R M A T I O N  
B L U R R E D   O U T .  
Y O U R   S C R E E N  
W I L L   C O N T A I N  
V A L I D  
I N F O R M A T I O N .**



Type that ‘[Computer Key](#)’ from the [Vuma Customer Self-help website](#), into the ‘[Computer Key](#)’ input box on the [Vuma license wizard](#).

Click ‘[Activate](#)’ and you license should be activated successfully. If it does not activate successfully. Double check the letters and numbers entered to make sure they are the same as displayed on the website.



Click on ‘[Finish](#)’ to close the wizard and load into VUMA-network.

**Note:**

The ‘[Cancel](#)’ button at the bottom right will change to a ‘[Finish](#)’ button upon successful license activation. If you get stuck, contact us at [info@vuma3d.com](mailto:info@vuma3d.com).

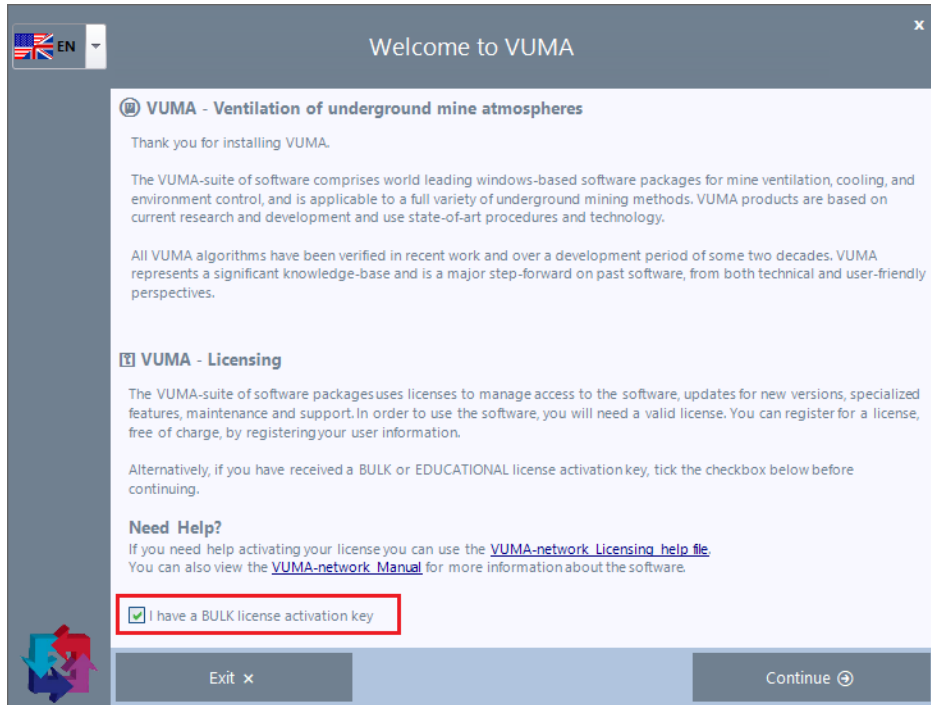
THE HELP FILE  
WILL SPLIT  
SINGLE USER  
AND BULK  
LICENSING  
INTO  
DIFFERENT  
SECTIONS.

# Bulk / Educational user licensing

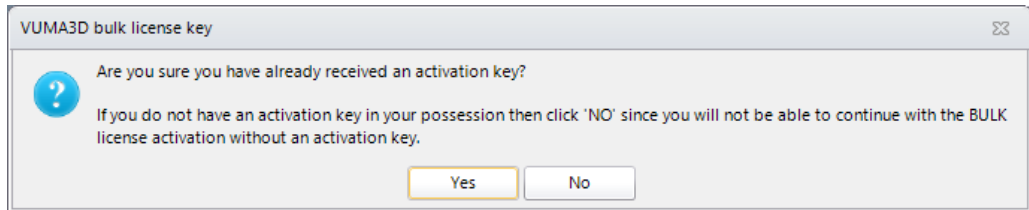
The Bulk/Educational user license process will guide you through a couple of steps that will assist you in activating your new VUMA license.

## 1. Validation

On the VUMA welcome screen, tick the ‘I have a BULK license activation key’ box.



A message will pop up asking if you have already received your activation key. If you have the activation key in your possession, click ‘Yes’. Alternatively click ‘No’ and follow the [Single user license](#) guide in step 1.



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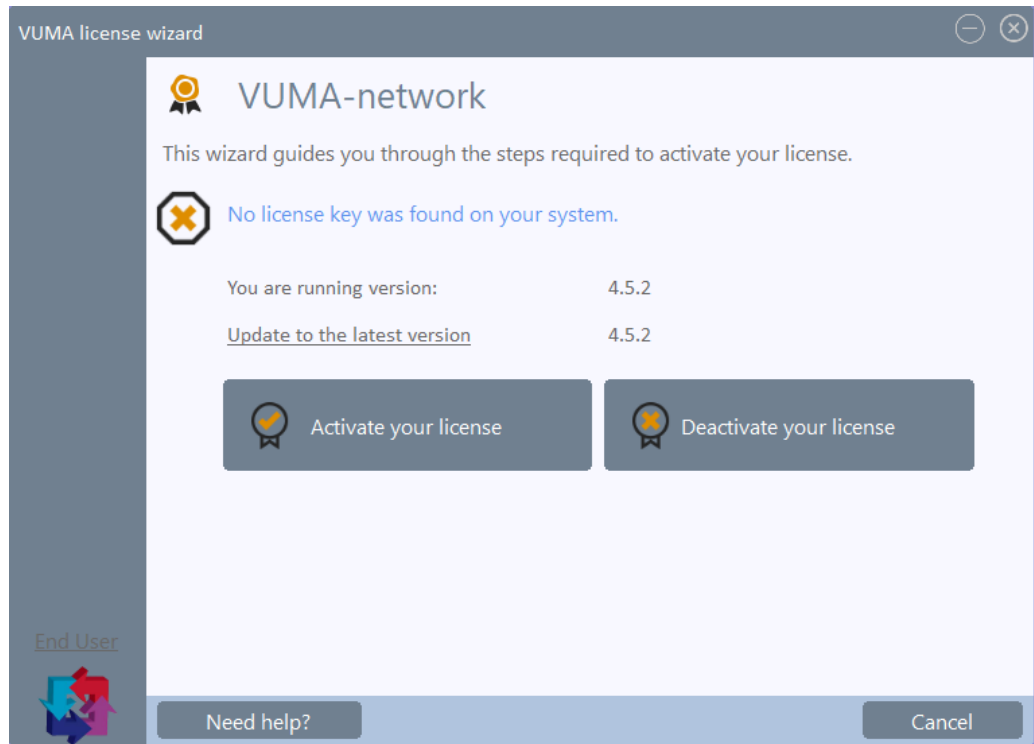
**T H E   L I C E N S E  
W I Z A R D   W I L L  
H E L P   Y O U   T O  
R E G I S T E R  
Y O U R   L I C E N S E  
I N   A   C O U P L E  
O F   E A S Y  
S T E P S .**

---

## 1.1. License wizard setup

In this step we will walk you through the licensing wizard process.

### 1.1.1. Activate your license



To activate a new license, click on ‘[Activate your license](#)’ to move to the next step.

**Note:**

‘[Deactivate](#)’ your license allows you to deactivate a license on this computer so that you can transfer that same license key onto a different computer.

‘[Need help?](#)’ will open the document you are currently reading.

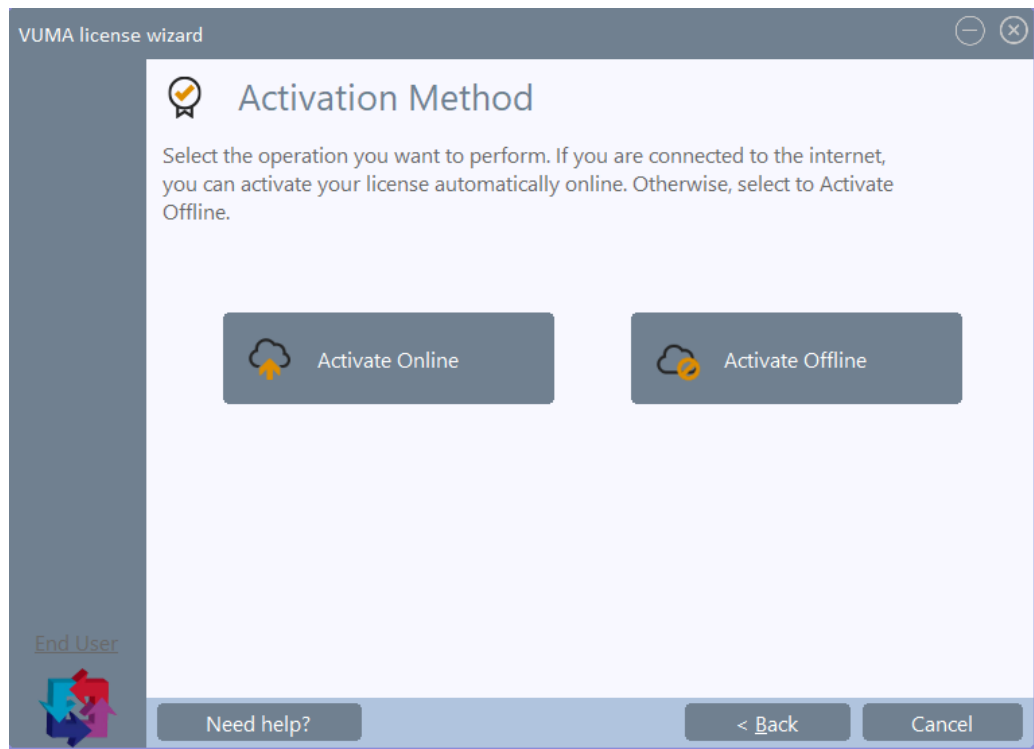
‘[End User](#)’ will open the EULA (End User License Agreement) document.

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THE HELP FILE  
WILL SPLIT  
ONLINE AND  
OFFLINE  
ACTIVATION  
IN TWO  
SEPARATE  
SECTIONS.

---

### 1.1.2. Activation method



Here you can select which method you want to use to activate your license. If you have an internet connection, please click ‘[Activate Online](#)’ and follow the ‘[Activate license online](#)’ guide.

Alternatively click ‘[Activate Offline](#)’ and follow the ‘[Activate license offline](#)’ guide.

**Note:**

Activating offline needs you to have internet access on a different device, like your cell phone or another computer. If you need assistance, contact your IT support.



---

**ONLINE  
ACTIVATION  
REQUIRES AN  
INTERNET  
CONNECTION.  
PLEASE  
CONTACT  
YOUR IT  
SUPPORT FOR  
ASSISTANCE.**

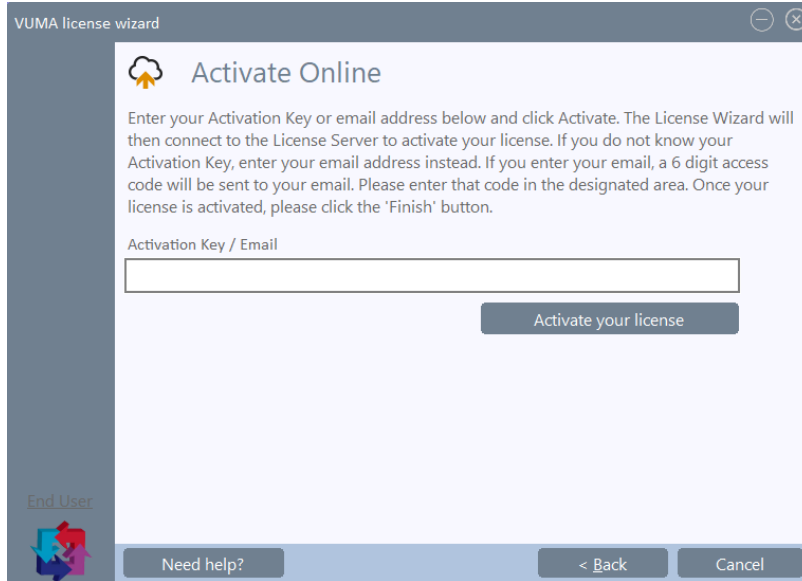
---

## 1.2. Activate license online

In this step you will follow the online license activation process.

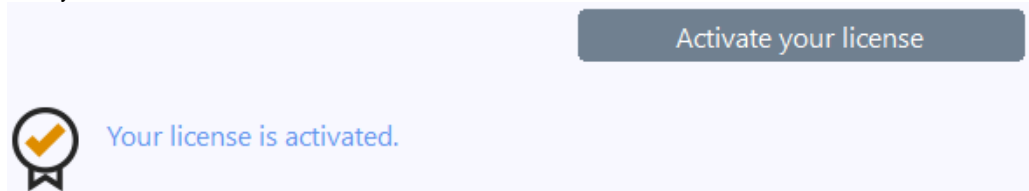
### 1.2.1. Activate your license key

Now that you have your activation key, we can activate your license in the software.



Paste or type the activation key that you have already received into the 'Activation Key / Email' box. You will see a message saying that this key needs to be activated.

Click 'Activate your license'. After a moment, you will see a new message notifying you that your license is now active.



Click on 'Finish' to close the wizard and load into VUMA-network.

**Note:**

The 'Cancel' button at the bottom right will change to a 'Finish' button upon successful license activation. If you get stuck, contact us at [info@vuma3d.com](mailto:info@vuma3d.com).

---

**ONCE  
ACTIVATION IS  
COMPLETED,  
YOU WILL BE  
ABLE TO USE  
THE VUMA  
SOFTWARE.**

---

---

**O F F L I N E  
A C T I V A T I O N  
N E E D S   A N  
I N T E R N E T  
C O N N E C T I O N  
O N   A  
D I F F E R E N T  
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C O M P U T E R .**

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## **1.3. Activate license offline**

In this step you will follow the offline license activation process.

### **1.3.1. Refer to license offline activation**

To do a bulk license offline activation you need to follow the same steps already outlined in the [Single user license offline activation](#) section.

## Contact Us

THANK YOU for reading through the VUMA-network Licensing help file.

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